



BAYSWATER VETERINARY CLINIC

**PATIENT ADMISSION INFORMATION
SHEET**

General

Please ensure your pet is reasonably clean on the day of surgery to reduce the risk of infection. This may mean you wash your dog the day before surgery – remember also that your pet may not be able to be washed for up to 3 weeks after an operation if stitches are required.

Collar

If your pet is having a surgery, please ensure you bring a collar with them to their surgery. If your pet needs to go home with an e-collar afterwards, we are able to place the collar straight away, rather than using a temporary tie.

Fasting

Any patient requiring sedation or general anaesthesia will be required to be fasted. Please do not feed your dog or cat any food after 8pm the evening before surgery. You can leave water available up until they come in for their procedure.

Patients on long term medication or who have diabetes should consult our Veterinarian's to obtain specific instructions regarding fasting and/or medication administration. Exotic pets, such as rabbit and guinea pigs, should not be fasted.

Admission Times

Please bring your pet to Bayswater Vet Clinic at the designated time on the morning of their procedure – if you are unsure of the time, please contact us prior to the procedure day. We prefer not to keep you, or other clients, waiting unnecessarily.

Please bring any medication your pet is currently taking, as well as any pet insurance claim forms, and any vaccination books.

You will need to allow 10-15 minutes for patient admission. This is to enable the Veterinarian or Veterinary Nurse to obtain contact details for the day, discuss and design a care package specific to your pet, answer any questions you have and sign the consent form.

If you are in a rush, you may wish to admit your pet in the evening before the scheduled day of surgery (prior appointment only).

Discharge

Unless you hear from us sooner, please call the Clinic at 3pm the afternoon of the procedure to confirm when your pet will be able to go home. Discharge times vary with the procedure performed, variable recovery times in different patients and order in which our procedures are performed on the day. Generally discharges are between 4pm and 6pm and will take between 10-15 minutes.



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Anaesthetic Risk

At the time of admission, the Veterinarian or Veterinary Nurse will discuss Anaesthetic Risk with you – it is important that you understand that these risks apply to all anaesthetics, regardless of age, breed or apparent health. Anaesthetic risk is increased further if the patient is very young, older or has a pre-existing/un-detected medical condition.

We use the safest anaesthetic techniques and perform a full physical examination prior to your pet undergoing any procedure requiring sedation or general anaesthetic. Creating an individual anaesthetic plan for your pet is important, as any anaesthetic decreases blood pressure, breathing rate and cardiovascular support. These side effects of any anaesthetic can lead to prolonged bleeding, organ failure or cardiac arrest, as well as prolonged recovery time.

On admission, we will create an individualised care package for your pet to ensure the anaesthetic risk to your pet is minimal, ensuring a safe anaesthetic, speedy recovery and avoid unnecessary health complications.

These include *Pre-Anaesthetic Blood testing*, which establishes that the kidneys and liver are able to properly excrete anaesthetic drugs and maintain their proper function while under anaesthetic. It gives us the opportunity to tailor anaesthetic protocol to your pet's individual needs and also establishes a baseline for future blood testing, forming part of their ongoing medical history.

Intravenous Fluids during the procedure is essential for any heavy sedation or general anaesthetic lasting longer than 10 minutes, or where Pre-Anaesthetic blood testing has been declined. Fluids increase blood pressure, breathing rate, cardiovascular function, and support the liver and kidneys during the anaesthetic excretion process. More importantly, intravenous fluids provide an immediate port for emergency drugs, replace any blood loss, supports a speedy recovery, and decreases the risk of post-operative complications.

We will highly recommend these extra anaesthetic care options to you at the time of admission and costs will be discussed with you at the time of admission. Depending on the tailored care package for your pet, we suggest putting aside approximately \$85-\$160 for anaesthetic safety.

If you have concerns about your pet, we encourage you to discuss these with the Veterinarian or Veterinary Nurse at the time of admission.

Payment

Unfortunately, we do not offer accounts. All products and services are payable in full upon discharge. We accept cash, EFT and all major credit cards. There is a 10% discount for cash payments *only* – please ensure you discuss this at the time of admission if you'd like to take up this option. For accounts over \$200 and for owners with good credit ratings, Vetpay credit may be arranged prior to the procedure through an external company – please call for more information.

Additional information

If you have any questions to any of the above, regarding the procedure(s) to be performed or if you are unsure of admission/discharge times, please ask one of our friendly staff members to assist you. You can ask during check-in, come into the clinic during opening hours or call us on (08)9371 2456.