



BAYSWATER VETERINARY CLINIC  
**CAT BOARDING INFORMATION SHEET**

### **General**

We offer a very exclusive boarding service at Bayswater Vet Clinic – with only a limited number of spaces available at any one time, we keep our cat boarding stress-free and are able to provide individual care to our boarders (and lots of cuddles!)

Being a Vet Clinic, if your cat needs Veterinary attention or procedures whilst you are away, we are able to provide high quality care and treatment while they are boarding with us.

Please make sure you thoroughly read the information below PRIOR to bringing your kitty in for boarding.

### **Drop Off and Pick Up**

Please let the Nurse know roughly what time you will be arriving for both drop off and pick up, so we can prepare their area prior to them arriving, and get all their belongings ready when they are leaving. Please note we only admit and discharge boarders Monday to Friday 9am – 5.30pm and Saturday's 9am – 2.30pm. When you drop little one off, we will ask you to fill in an admit form and answer a few questions.

### **Contact Details**

While you are away, we may need to contact you so a contact phone number is important. If you will be unavailable by phone, please ensure you let us know and write your email address down as well.

All boarders require an alternate contact, in case we can't get in touch with you while you are away. In the unlikely event that we need to treat your kitty and can't get in touch with you, this person will need to be able to make a decision for your pet's health and wellbeing on your behalf.

### **Preventatives Required**

To ensure the safety and health of your cat, and any others boarding with us at the time, we require certain preventative measures to have been taken prior to your cat boarding, or while they are boarding with us. If your cat is not up to date with proof of prevention, we will give them the necessary treatment upon admission – most clients often prefer the convenience of us doing this for them anyway!

**Vaccination:** A minimum of an F5 vaccination is required for boarding, with proof of vaccination from a Veterinary clinic presented at admission.

**Intestinal worming:** Either Milbemax or Drontal wormers are acceptable all-wormers – these must have been given in the last 3 months and cover the entirety of your cat's stay. Supermarket brands are not acceptable.

**Fleas:** Revolution, Frontline, or Advantage are acceptable flea treatments with  $\frac{3}{4}$  - full coverage for all flea stages. The treatment must have been given in the last month and last for the entirety of your cat's stay. Supermarket brands are not acceptable.



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### **Other procedures**

If your cat requires any other healthcare or treatment while they are with us (eg Dental Scale and Polish, nail trim, groom or check over), please let us know at the time of admission so we can discuss their requirements and costs with you, and develop a personalised healthcare plan for their stay.

### **Food, Bedding and Toys**

Often cats are on a particular food and can be a little 'funny' if this is changed suddenly. We use Royal Canin Young Neutered Male or Female food for optimum nutrition while your cat is boarding, however we find that they are more comfortable and 'at home' with a familiar food. If your cat is on a specific diet, or prescription diet, you will need to bring this food with you at the time of admission. Any Royal Canin brands can be purchased from the clinic if you have run out.

We encourage you to bring a small bed or rug while your cat is boarding, and/or a favourite toy that smells like home. You will not need to provide food and water bowls or large beds/scratching poles as these are all provided, along with cat nip mice and toys.

### **Illness or Health Problems**

In the unlikely event that your kitty is unwell, or we find any health problems that cause concern, we will make every attempt to contact you, or your alternate contact, to discuss treatment. Please thoroughly read the admission form at the time of admit.

### **Transportation**

All cats must be transported to and from the clinic in a secure cat carrier – this is for their own safety, other animals/clients protection, staff safety and peace of mind. We will get little one ready in their cat carrier prior to you picking them up.

### **Payment**

If you're unsure of the daily costs or you are a new boarder, please chat with the Nurse over the phone when you book your cat in for boarding. Payment for boarding is required at the time of admission, along with other procedures you may have asked for, or are necessary. Unfortunately we are not able to provide accounts.

If you have any questions to any of the above, regarding your cats boarding or if you are unsure of admission/discharge times, please ask one of our friendly staff members to assist you. You can ask during check-in, come into the clinic during opening hours or call us on (08)9371 2456.

***WE LOOK FORWARD TO LOOKING AFTER YOUR KITTY SOON!***